

Infosound Privacy Policy

Updated 26th April 2023

Infosound produces and distributes free and impartial information, in audio, about living with sight loss for the benefit of blind and partially-sighted (severely sight-impaired and sight-impaired) people in Great Britain. We do not have members; no one joins Infosound.

Because of this, we rarely interact with, or contact, members of the public. There are only three reasons why we might hold personal data about someone on record for a while; and this would usually be their name and/or their postal address and/or their telephone number and/or their email address.

- If we receive a donation, unless instructed otherwise, we always write
 to acknowledge receipt and to thank the donor. We would keep a
 record of the donation as well as the donor's details; but, apart from
 (where applicable) reclaiming Gift Aid through HMRC, we would never
 share any of this information with a third party.
- In the day-to-day working of the charity, we naturally receive emails, letters and phone calls. Any data contained within these communications is retained by Infosound; but we would never share any of this data with a third party.
- Infosound does not track or save individual listener information for any
 of the audio information services we provide. We can only monitor
 overall listener numbers and activity and this anonymous data is
 considered safe to share with interested parties, should it be
 requested.

Infosound is registered with the Information Commissioner's Office (registration reference ZA048969) under the General Data Protection Regulation (GDPR), which came into force on 25th May, 2018. Prior to that, Infosound registered under the data Protect Act on 29th March 2014.

Should you want to ask a specific question about our use and storage of personal data, please email us at info@infosound.org.uk or you can write to us at: PO Box 20, Brighton BN2 7XX.



The charity's current certificate of registration with the Information Commissioner's Office is shown below:

Data Protection Registration Certificate

INFOSOUND

INFOSOUND PO Box 20 ROTTINGDEAN BRIGHTON BN2 7XX

Registration reference: ZA048969 Date registered: 29 March 2014 Registration expires: 28 March 2024



Issued by: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire

Telephone: 0303 123 1113 Website: ico.org.uk

Privacy Policy Review and Adoption

This safeguarding policy has been reviewed and agreed by Infosound's trustees and it is hereby adopted as the charity's policy until otherwise amended.

Signed A. S. Hudill (Andrew Hindell, Chair of Trustees)

Date 26th April 2023