



Infosound Privacy Policy

Infosound is a free public service information-provider for vision-impaired (blind and partially-sighted / sight-impaired and severely sight-impaired) people in Great Britain. We do not have members; no one joins Infosound, nor do they subscribe to our service - they just listen whenever they choose.

Because of this, we rarely interact with, or contact, members of the public. There are only three reasons why we might hold personal data about someone on record for a while; and this would usually be their name and/or their postal address and/or their telephone number and/or their email address.

- If we receive a donation, unless instructed otherwise, we always write to acknowledge receipt and to thank the donor. We would keep a record of the donation as well as the donor's details; but, apart from (where applicable) reclaiming Gift Aid through HMRC, we would never share any of this information with a third party.
- We will post a copy, or copies, of the current Infosound sample CD to any individual, vision-impairment charity or other organisation that asks for more information about us and how to listen. Once despatched, no permanent record of the recipient's contact details is kept on record.
- In the day-to-day working of the charity, we naturally receive emails, letters and phone calls. Any data contained within these communications is retained by Infosound; but we would never share any of this data with a third party.
- Infosound does not track or save the Google or Amazon ID of anyone listening to us using smart speakers; we do not share usage data, but we do keep basic anonymous logs.

Infosound is registered with the Information Commissioner's Office (registration reference ZA048969) under the General Data Protection Regulation (GDPR), which came into force on 25th May, 2018.

Should you want to ask a specific question about our use and storage of personal data, please email us at info@infosound.org.uk or you can write to us at: PO Box 20, Brighton BN2 7XX.

